

Exhibit B

Customer Agreement to TECH Program Terms and Conditions

Program Description: The TECH Clean California initiative (hereafter referred to as the “Program”) provides incentives for the installation of qualifying HVAC heat pumps (“HVAC Heat Pumps”) and Heat Pump Water Heaters (“HPWH”) at qualifying customer (“Customer”) sites. **The Customer is defined as the person or party whose name is on the invoice and/or project agreement.**

Program incentives are paid to the installing contractor (“Participating Trade Professional”) on the condition that the full amount of the incentives is provided to the Customer, or other party designated by the Customer, to discount project costs. Only residential Customers (including single family and multifamily buildings) in California are eligible to receive HVAC Heat Pump incentives. All residential Customers in California, and commercial Customers served by Pacific Gas & Electric (“PG&E”), Southern California Edison (“SCE”), and San Diego Gas & Electric (“SDG&E”), are eligible to receive HPWH incentives. More information on the Program is available at: techcleanca.com

Cohen Ventures, Inc. dba Energy Solutions (“Energy Solutions”) is implementing the Program on behalf of the Southern California Edison Company (“SCE”), which is administering the Program at the direction of the California Public Utilities Commission (“CPUC”).

By signing this document, you, as a prospective Program Customer, are consenting to the Program terms, and are indicating you have read and understand the Program disclosures, set forth below. You, or the utility account holder if a different party, in certain instances as indicated below, are also agreeing to the sharing of certain information to permit the processing of incentive payments and to the enrollment of your electric service account in a Time of Use (“TOU”) rate plan.

The Account Holder is defined as the person or party whose name is on the electric utility bill.

The Account Holder, or an authorized representative of the Account Holder, must complete and sign Section 1 and 2. Then the Customer must complete and sign Section 3. Both of these steps are necessary in order for the project to qualify for Program incentives. (For example, if the Account Holder is a tenant of the property and the Customer is the property owner, the tenant must acknowledge and sign any relevant items in Section 1 and Section 2 as applicable and the property owner must complete and sign Section 3.)

If the Account Holder is the same as the Customer (for example, a property owner whose name is on the electric utility bill and who is paying for the project), that person or party must complete and sign and acknowledge all of Section 1, Section 2 as applicable and Section 3.

The Account Holder who must complete this section is determined by project type, as listed below:

- For Multifamily Unitary HPWH (i.e., residential buildings with 2 or more residences): the utility account holder for the property's common meter(s).
- For Multifamily Central HPWH (i.e., residential buildings with 2 or more residences): the utility account holder for the meter(s) that serves the central HPWH.
- For all other residential and non-residential projects: the utility account holder for the residence or business

Section 1: General Terms and Conditions

NOTICE

California Consumers are not obligated to purchase any full fee service or other service not funded by this program. This program is funded by California ratepayers and taxpayers and administered and implemented by Energy Solutions through a contract with Southern California Edison Company on behalf of various California utilities and under the auspices of the California Public Utilities Commission (CPUC). Any data related to this program, including any customer data, will be shared with authorized entities, including but not limited to, policy makers, program implementers, and the program evaluator under confidentiality protocols. As this data will not be made public and will follow the confidentiality rules and protocols established by the CPUC in prior proceedings, it does not require individual customer permission.

Qualifying Equipment: Only Qualifying Equipment, limited to the equipment listed at frontierenergy-tech.my.site.com/contractorsupport/s, is eligible for the receipt of Program incentives.

Program Funding: This Program is funded by California ratepayers and taxpayers. Both total and certain segments of Program incentive funding are subject to certain limits and available on a first-come, first-served basis until the funding is exhausted or the Program is terminated. Funding for HPWH projects may be provided by the Self-Generation Incentive Program ("SGIP") HPWH program adopted by the CPUC in Decisions 19-09-027 and 20-01-021.

Cancellation policy, requirements, process, and any applicable fees: There is no fee for participating in the Program. You should be aware, however, that if you select a Participating Trade Professional who is subsequently terminated from the Program for any reason, the Participating Trade Professional may no longer qualify for incentives and may not pass any discount on to you, depending on the agreement you make with your Participating Trade Professional. None of Energy Solutions, SCE, or the other California utilities are party to the agreement you make with your Participating Trade Professional, and you must resolve any dispute you have with them.

Risks and Benefits of Participation: There are no guaranteed benefits for participating in the Program. When available, incentives can significantly reduce upfront costs of installations of Qualifying Equipment, but there are no guarantees such installations will deliver a certain amount of energy savings. Neither the Program, its sponsors or Energy Solutions assume any liability for any unpaid incentives, which may present a risk to the installing Participating Trade Professional and to you. By signing below, you acknowledge and accept all risks associated with participating in the Program.

Affiliations: Installing Participating Trade Professional and Energy Solutions or other third parties associated with the Program are not representatives of or affiliated with SCE, the CPUC or any Gas Corporation.

Installation Requirements: The Qualifying Equipment must be installed for your benefit only and, must be installed in place of an existing electric-resistance or combustion-based system that serves as the primary source of space heating and/or water heating for the home or dwelling unit.

Quality Assurance and Quality Controls Protocols: All applications for incentives will be subject to automated and manual protocols designed by Energy Solutions to determine Program eligibility and detect fraud. Such protocols may be used to evaluate equipment and customer eligibility, to confirm that an existing heating system was replaced, and to determine if the installed Qualifying Equipment is in good working order and has been installed in compliance with Program requirements

Inspections, Verification, and Evaluation: The installation of equipment will be subject to verification and metering by Energy Solutions, its representatives and Program evaluators, as approved by CPUC. Verification, evaluation (including onsite inspections at your address), and metering may be performed on all Qualifying Equipment or a select portion thereof. Evaluation activities may include surveys and interviews of contractors, homeowners and/or occupants to understand equipment performance and the Program experience.

Warranty disclaimer and liability

Energy Solutions does not endorse, guarantee, or warrant any manufacturer, distributor or product, nor make any warranties or guarantees in connection with the program, any project, or any item or services performed in connection herewith or therewith, whether statutory, oral, written, express, or implied, including, without limitation, warranties of merchantability and fitness for a particular purpose. Energy Solutions shall have no responsibility or liability to the Customer, its agents or any third parties in connection with the program or otherwise. This disclaimer shall survive any cancellation, completion, termination or expiration of the Customer's participation in the program. The Customer acknowledges and agrees that any warranties provided by original manufacturers, licensors, or providers of material, equipment, or other items provided or used in connection with the program and in connection with these terms and conditions, including items incorporated in the program ("third party warranties") are not to be considered warranties of Energy Solutions and Energy Solutions does not make any representations, guarantees, or warranties as to the applicability or enforceability of any such third party warranties.

In no event shall a party be liable to another party for any consequential, incidental, punitive or indirect damages including lost profits, arising from or otherwise in connection with this participation agreement.

Demand Response Program Enrollment Requirement:

Demand response (DR) programs help consumers lower their electricity usage during the times of day when there is the greatest demand on the electric grid. These programs send notifications to consumers or appliances to optimize the timing of their energy usage for bill savings and public benefits. **The Account Holder must confirm that they either are currently enrolled in a qualified DR program, or that they agree to enroll in such a program if one is available in their area, and will remain enrolled for a minimum of three years to qualify for TECH HP HVAC or TECH HPWH incentives OR that their project does not require DR enrollment (option for income-qualified HVAC projects only). Please visit switchison.org/techcleanca/demand-response/ to see qualified DR program options and benefits.**

The Account Holder or Authorized representative of the Account Holder must check ONE of the following:

- I, the Account Holder or authorized representative of the Account Holder, understand and agree that I am either already enrolled in or will enroll in a qualifying demand response program for three years, if one is available in my area.
- (Option for income-qualified HVAC projects only)** I, the Account Holder or authorized representative of the Account Holder, understand and agree that my project does not require demand response program enrollment.

Account holder, you are encouraged, but not required, to check the following:

- (Optional) I would like to provide to the public the advanced meter interval data and billing data (home address and billed amount) from my account collected by this initiative. The California Public Utilities Commission (CPUC) and/or its agents will publish the energy usage and home address data on a publicly accessible website. The energy usage data may be used to develop: a) public reports and datasets for the TECH Clean California program and other building decarbonization programs and, b) energy and environmental policies, and market awareness for building electrification and decarbonization.

Privacy Notice: You, as the account holder, always have the right to later (1) opt-out of the use or sharing of this data, (2) have your personal data deleted or corrected, (3) have disclosed to you the data collected, and/or (4) limit the use or disclosure of your sensitive personal information. You may opt-out at any time by emailing: privacy@energy-solution.com or by calling 888-560-2422. Energy Solutions is the implementer of TECH Clean California and will ensure that the opt-out request is honored by TECH Clean California and conveyed to CPUC.

CPUC and/ or its agents will not link your name and contact information with the energy usage data in any public use or visualization of the data. CPUC and/or its agents will not sell your name and contact information to third parties. It may share your name and contact information associated with the energy usage data with other authorized entities Per D.20-03-027 and D.11-07-0561.

Account Holder Signature

Full Name

Date

Section 2: Heat Pump Water Heater Terms and Conditions

Account Holder, please write in the name of your electric utility below.

Electric Utility: _____

Water Heater Rewards Program Enrollment Requirement:

This requirement applies ONLY to Single Family Unitary HPWH projects.

Water heater rewards programs help participants take advantage of lower-cost electricity pricing during the day. Participants earn rewards for enrolling and allowing the program to shift their water heater's energy usage to heat water when electricity prices are lower. You may visit switchison.org/techcleanca/water-heater-rewards to learn more about this requirement.

The Account Holder must check the box below to confirm that they either are currently enrolled in a water heater rewards program, or that they agree to enroll in such a program if one is available in their area to qualify for the TECH HPWH incentives.**

Currently, there are water heater rewards programs available to customers who receive their electric bill from PG&E or SCE, including those enrolled with Community Choice Aggregators (CCAs).

- (Required) I, the Account Holder or authorized representative of the Account Holder, understand and agree that I will apply to the water heater rewards program available to me using the resources provided directly below, if one is available in my area. I agree to permit the TECH program to share my TECH project information with the relevant water heater rewards program to help process my enrollment in that program. I agree that I can be contacted by the water heater rewards program available to me to complete my enrollment and connect my water heater.

The HPWH rewards program available for **PG&E** electric customers is **WatterSaver**, and customers may enroll by visiting <https://www.watter-saver.com/signup/> or using the following QR code:



The HPWH rewards program available for **SCE** electric customers is **SmartShift Rewards**, and customers may enroll by visiting <https://smartshiftrewards.com/enroll/> or using the following QR code:



** Participants may override rewards program signals by changing the settings on their water heater or contacting the program.*

***In rare cases, a participant's or manufacturer's own customized schedule may be more appropriate than the schedule set by the water heater rewards program. If you believe this applies to you, talk to your contractor about requesting an enrollment exemption that allows you to use a customized schedule of your choice.*

Account holder, you are encouraged, but not required, to check the following box:

- (Optional) I would like to be contacted about future water heater rewards programs that interact with my HPWH for additional electric bill savings, and I hereby consent to Energy Solutions sharing my contact and equipment information with potential third-party suppliers of such services for the limited purpose of providing such information to me.

Time Of Use Rate Enrollment Requirement:

This requirement applies ONLY to:

- **Residential Unitary HPWH projects** (including single family home utility accounts and multifamily common area utility accounts)
- **Small Business Unitary HPWH projects** (projects at non-residential buildings that meet the requirements for Residential Unitary HPWH installations including equipment, installation, and enrollment requirements)

TOU rates charge varying prices for electricity by time of day, allowing consumers to take advantage of times when energy is less expensive and cleaner to produce. Account holders on TOU rates have the opportunity to reduce their electricity bills with HPWH schedule optimization. **Please note** that your TECH contractor will set your HPWH to a schedule or operating procedure designed by the heat pump water heater manufacturer to reduce electricity bills based on a TOU rate schedule. This is expected to benefit the majority of customers. However, some customers may have different priorities such as optimizing solar self-consumption, shifting even more electricity usage out of TOU peak hours, or avoiding noise during sleeping hours. If this is the case, your contractor can demonstrate how to set

your own schedule that meets your needs and still minimizes energy usage during TOU peak hours.

The Account Holder must enroll in a TOU rate if one is available and the Account Holder is not already enrolled in a TOU rate. **If the Account Holder does not indicate a specific or valid TOU rate that they wish to enroll in below, the Account Holder agrees that their electric utility will enroll them in its default TOU rate plan in order to participate in the Program. The default TOU rate plan offered by each utility for residential customers is listed at switchison.org/techcleanca/time-of-use-rates/, and the default TOU rate plan offered by each utility for commercial customers may vary based on the customer's kW and kWh electricity consumption. If the Account Holder is already on a TOU rate, they will stay on that rate unless they elect a different TOU rate choice below. Once the Account Holder's TOU rate enrollment, or TOU rate change if they elect that option, has been completed by the electric utility, the Account Holder is expected to remain on that billing rate for 12 months. If the Account Holder purchases electricity through a Community Choice Aggregator ("CCA"), TOU enrollment will be completed by the electric utility on behalf of the CCA.**

The Account Holder or authorized representative of the Account Holder must check the box below to acknowledge the TOU rate enrollment requirement. TOU rate enrollment is NOT required if your electric utility does not offer TOU rates or is not listed on switchison.org/techcleanca/time-of-use-rates/. Please visit switchison.org/techcleanca/time-of-use-rates/ to learn more about the TOU rate options available.

- I, the Account Holder or authorized representative of the Account Holder, understand and agree that either I am already on a TOU rate or, if my electric utility is listed on the website above and I am not already enrolled on a TOU rate, my electric utility will move me onto a TOU rate per my election in the section below.

The Account Holder or Authorized representative of the Account Holder must check ONE of the following:

- At least one of the following conditions applies to me:
- **I am not enrolled in a TOU rate**, and I request that my electric utility enroll me in its default TOU rate, if one exists;
 - **I am already enrolled in a TOU rate**, and I request that my electric utility keep me enrolled in that rate plan.
 - **I am not sure whether I am enrolled in a TOU rate** and accept that my utility will move me to its default TOU rate if I am not already on one.
 - **I am not required to enroll in a TOU rate**, either because my utility is not listed on the website above, or because my project type (Multifamily Central or Large Commercial) is exempt from this requirement.
- I would like my utility to move me to the following TOU rate:** _____.
If the rate I have listed is not valid, I request that my electric utility enroll me into its default TOU rate, if one exists.

Utility Account Number Requirement:

To participate, Account Holders of the following electric utilities must list a specific account number from their electric utility as described below. **Please include all “0”s in this number, including “0”s at the beginning and end of the number. For example, if the number is “000123450” please write “000123450” instead of “12345.”**

If you receive electric service from **Pacific Gas & Electric (“PG&E”)**, you must list your **Service Agreement ID** in the space provided below for the purpose of verifying your eligibility to receive Program incentives. This number is located on your PG&E bill on page 3 and is 10 digits long:

PG&E Service Agreement ID: _ _ _ _ _

If you receive electric service from **Southern California Edison (“SCE”)**, you must list your **Service Account Number** in the space provided below for the purpose of verifying your eligibility to receive Program incentives. This number is located on your SCE bill and is 10 digits long, beginning with “8”:

SCE Service Account Number: 8 _ _ _ _ _

If you receive electric service from **San Diego Gas & Electric (“SDG&E”)** you must list your **Account Number** in the space provided below for the purpose of verifying your eligibility to receive Program incentives. This number is located on your SDG&E bill and up to 13 digits long:

SDG&E Account Number: _ _ _ _ _

If you receive electric service from **Sacramento Municipal Utility District (“SMUD”)** you must list your **Account Number** in the space provided below for the purpose of verifying your eligibility to receive Program incentives. This number is located in the top left portion of your SMUD bill and is up to 10 digits long:

SMUD Account Number: _ _ _ _ _

Account Holder, you hereby agree that:

1. The information provided above is accurate, OR that you are not an electric customer of PG&E, SCE, SDG&E, or SMUD.
2. Energy Solutions may share this account number information as noted above in Section 2 for the purpose of verifying your eligibility for Program participation, verifying

your enrollment in a DR program and verifying that your utility account has been enrolled in a TOU rate. Energy Solutions shall not use this account number information for any other purpose and will not retain this information for longer than reasonably necessary to comply with Program requirements.

Account Holder Signature

Full Name

Date

Section 3: Customer Acknowledgment and Signature

The Customer is defined as the person or party whose name is on the invoice and/or project agreement. The Customer must sign and complete this section to apply for TECH incentives. Without a signature in this section, this application will be rejected.

Customer, check one or both of the following:

- I am applying for Program incentives for a HVAC Heat Pump.** I agree to the terms and conditions of Section 1.
- I am applying for Program incentives for a Heat Pump Water Heater (HPWH).** I agree to the terms and conditions of Section 1, and if I am the Account Holder or authorized representative of the Account Holder, I have completed and agree to the terms and conditions of Section 2. If I am not the Account Holder or authorized representative of the Account Holder, I have confirmed that this party has completed and signed Section 2.

Customer Signature

Full Name

Date

Project Street Address

City

Zip Code

Notice of Additional Incentive Opportunities:

Electric Service Upgrade Funding: Customers of PG&E, SCE, and SDG&E that need electric service upgrades before installing a HPWH installation may qualify for additional funds to cover the cost of certain necessary upgrades. Customer should remind their contractor to indicate, on the service request form sent to the utility, that upgrades are necessary for a TECH HPWH project. Determining which upgrades are required is at the sole discretion of the electric utility, in consultation with the Customer’s selected contractor.

Inflation Reduction Act Funding: This project may also qualify for funds provided by the U.S. Department of Energy as authorized by the Inflation Reduction Act of 2022. You are encouraged to explore the availability of such funds for your project, which are separate from and not related to the Program. For more information on Inflation Reduction Act funding, please visit energystar.gov/about/federal_tax_credits.

By scanning this QR code, you can link directly to more information on demand response, water heater rewards programs, TOU rates, and Equity incentives.

switchison.org/techcleanca/hpwh-incentives/



SCAN ME